

Salina Public Works Authority

315 S. Saltwell

Salina, OK 74365

(918) 434-5025

We **Welcome** you as a customer of the Salina Public Works Authority (SPWA) and would like to acquaint you with some of the policies of the utility department.

Utility bills are mailed out before the last day of each month and payable by the 10th of the following month. Please notify our office if you have a change of address or phone number. Failure to receive a utility bill through the mail is not a valid reason for non-payment. If your bill is not received, it is your responsibility to contact our business office.

Payments made after the 10th are considered delinquent and a 10% penalty will be applied to any remaining balance. Customers who fail to pay the entire amount due by the 15th of the month are subject to termination of water service. After termination of service for non-payment the customer must pay the entire amount due and reconnect fee of \$50.00 for the first disconnect of the year. The fee increase to \$100.00 for subsequent reconnect within one year.

Residential curbside trash service is provided on Monday morning by 6 a.m. You are allowed 3 – 32 gallon size bags for trash per week, inside the provided Pryor Waste container with the lid closed. Trash must be bagged and placed within 3 feet or as close as practical to the curb or street edge. Customers are responsible for any garbage that is loose or scattered due to the bag breakage and/or animals. Bulky or large items may be collected with an additional fee and prior arrangement with the service provider.

Salina Public Works Authority is pleased, to announce that Online Bill Pay is Now available at SPWA.US. Just click, the “Bill Payment” button to get started with our partners at Paystation.com. Salina PWA offers a wide variety of convenient payment options for our customers. Simply choose the option that best suits your needs. Don’t forget to Subscribe by hitting the “Sign up for Alerts” button for updates on News and Alerts delivered straight to your Email and/or Text Message.